

UNITED STATES DISTRICT COURT

for the
Northern District of California

THERESE PIZZO)

v.)

CITY AND COUNTY OF SAN FRANCISCO)

Case No.: C09-4493 CV)

BILL OF COSTS

Judgment having been entered in the above entitled action on 12/5/2012 against Plt Therese Pizzo,
Date

the Clerk is requested to tax the following as costs:

Fees of the Clerk	\$ <u>0.00</u>
Fees for service of summons and subpoena (Exhibit A)	<u>48.56</u>
Fees for printed or electronically recorded transcripts necessarily obtained for use in the case (Exhibit B)	<u>3,887.14</u>
Fees and disbursements for printing	<u>0.00</u>
Fees for witnesses <i>(itemize on page two)</i> (Exhibit C)	<u>717.70</u>
Fees for exemplification and the costs of making copies of any materials where the copies are necessarily obtained for use in the case	<u>0.00</u>
Docket fees under 28 U.S.C. 1923	<u>0.00</u>
Costs as shown on Mandate of Court of Appeals	<u>0.00</u>
Compensation of court-appointed experts	<u>0.00</u>
Compensation of interpreters and costs of special interpretation services under 28 U.S.C. 1828	<u>0.00</u>
Other costs <i>(please itemize)</i>	<u>0.00</u>
TOTAL	\$ <u>4,653.40</u>

SPECIAL NOTE: Attach to your bill an itemization and documentation for requested costs in all categories.

Declaration

I declare under penalty of perjury that the foregoing costs are correct and were necessarily incurred in this action and that the services for which fees have been charged were actually and necessarily performed. A copy of this bill has been served on all parties in the following manner:

Electronic service First class mail, postage prepaid

Other: _____

s/ Attorney: s/Christine Van Aken

Name of Attorney: Christine Van Aken, Deputy City Attorney

For: Defendants City and County of San Francisco, et al. Date: 12/18/12
Name of Claiming Party

Taxation of Costs

Costs are taxed in the amount of \$ _____ and included in the judgment.

Clerk of Court

By: _____
Deputy Clerk

Date

Therese M. Pizzo v. CCSF
 USDC Northern District No. C09-4493 CW

COST BILL SUMMARY

<u>Cost Type</u>		<u>Totals</u>
1. Fees of the Clerk		
2. Fees for service of summons and subpoena (Exhibit A)		\$48.56
3. Fees of the court reporter (transcripts, depositions) (Exhibit B)		\$3,887.14
4. Fees and disbursements for printing		
5. Fees for witnesses (Exhibit C)		\$717.70
6. Fees for exemplification and copies of papers necessarily obtained for use in the case		\$0.00
7. Docket fees under 28 U.S.C. 1923		\$0.00
8. Costs as shown on Mandate of Court of Appeals		\$0.00
9. Compensation of court-appointed experts		\$0.00
10. Compensation of interpreters & costs of special interpretation services under 28 U.S.C. 1928		\$0.00
11. Other costs (please itemize)		\$0.00
Total		\$4,653.40

Therese M. Pizzo v. CCSF
USDC Northern District No. C09-4493 CW

BILL OF COSTS WORKSHEET

EXHIBIT B

Fees for printed or electronically recorded transcripts necessarily obtained for use in the case

VENDORS	DEPONENTS/TRANSCRIPTS	AMOUNT
Behmke Reporting	Depo: Therese Marie Pizzo on 2/13/2012	\$804.10
Behmke Reporting	Depo: Capt. Douglas Greg McEachern on 3/12/2012	\$1,108.00
Behmke Reporting	Depo: Terence Durkan on 3/27/2012	\$244.75
Behmke Reporting	Depo: Katherine L. Gorwood on 3/27/2012	\$392.00
Behmke Reporting	Depo: Robert Menist on 3/27/2012	\$209.00
Behmke Reporting	Depo: David P. Orsay on 6/5/2012	\$1,129.29
TOTAL		\$3,887.14

Therese M. Pizzo v. CCSF
USDC Northern District No. C09-4493 CW

BILL OF COSTS WORKSHEET

EXHIBIT C

Fees for witnesses

Witness Name	Date	Total Fee
David Paul Orsay (reimbursement of witness fee travel costs pursuant to 28 U.S.C. section 1821(c)(1))	6/15/2012	\$677.70
David Paul Orsay (statutory witness fee pursuant to 28 U.S.C. section 1821(b))	6/18/2012	\$40.00
Total		\$717.70

EXHIBIT A

TO

**DEFENDANTS CITY AND COUNTY OF SAN FRANCISCO, ET AL'S
BILL OF COSTS**



INVOICE

P.O. BOX 411291, SAN FRANCISCO, CA 94141-1291
 Phone: (800)726-1100 FAX: (415) 206-7399

Invoice Number	Customer No.
78861	1929
Invoice Date	Total Due
02/10/2012	1,811.30
Current	Over 30 Days
631.13	0.00
Over 60 Days	Over 90 Days
0.00	1,180.17

Tax ID: 94-3066316

SAN FRANCISCO CITY ATTORNEY'S OFFIC
 1390 MARKET STREET 5TH FLOOR
 ATTN: ACCOUNTS PAYABLE
 SAN FRANCISCO, CA 94102

			Customer No.	Invoice No.	Period Ending	Amount Due	Page			
			1929	78861	02/10/2012	251.86	Pg 1 of 3			
DATE	JOB NO.	SVC	SERVICE DETAIL				CHARGES	TOTAL		
2/6/2012	99036202	LET	SAN FRANCISCO CITY ATTORNEYS OF 1 DR. CARLTON B. GOODLETT PLAC SAN FRANCISCO CA 94102 Caller: SF CITY ATTORNEY Signed: SLID UNDERDOOR	GARY WILLIAMS GORSKI ESQ. 1207 FRONT STREET SACRAMENTO CA 95814 Pcs: 1 Weight: 1 Ref: 100363 BOL: C10926100125966	BASE SECUR/FU	20.75 3.53	24.28	*		
			Total Charges for Ref. - 100363 : \$ 24.28							
2/7/2012	2631004	LET	SAN FRANCISCO CITY ATTORNEY'S OFFIC 1390 MARKET SAN FRANCISC Caller: LEONOR NOGUEZ Signed: HANDS TO CUSTOMER	DR. EARL V. EOGELBERG, M.D. 1850 SANDHILL ROAD PALO ALTO CA 94304 Pcs: 1 Weight: 1 Ref: 101107 BOL: C10926100126237	BASE SECUR/FU	31.00 5.27	36.27			
			Total Charges for Ref. - 101107 : \$ 36.27							
2/6/2012	99036200	LET	SAN FRANCISCO CITY ATTORNEYS OF 1390 MARKET SAN FRANCISCO CA 94102 Caller: SF CITY ATTORNEY Signed: FRT DESK	COLLISION & INJURY DYNAMICS INC. 149 SHELDON STREET EL SEGUNDO CA 90245 Pcs: 1 Weight: 1 Ref: 110454 BOL: C10926100125940	BASE SECUR/FU	20.75 3.53	24.28			
			Total Charges for Ref. - 110454 : \$ 24.28							
2/6/2012	99036201	PAC	SAN FRANCISCO CITY ATTORNEYS OF 1 DR CARLTON B GOODLETT PLACE SAN FRANCISCO CA 94102 Caller: VONECIEL GAINES Signed: FRT PORCH	STEPHEN M. WILLIAMS 1934 DIVISADERO STREET SAN FRANCISCO CA 94115 Pcs: 3 Weight: 18 Ref: 120180 BOL: SEE NOTES	BASE SECUR/FU	65.80 11.19	76.99			
2/7/2012	99036236	PAC	SAN FRANCISCO CITY ATTORNEYS OF 1 DR. CARLTON B GOODLETT PLACE SAN FRANCISCO CA 94102 Caller: VONECIEL GAINES Signed: FRT PORCH	LAW OFFICE OF STEPHEN M. WILLIAMS 1934 DIVISADERO STREET SAN FRANCISCO CA 94115 Pcs: 1 Weight: 2 Ref: 120180 BOL: C10926100126203	BASE SECUR/FU	28.10 4.78	32.88			
			Total Charges for Ref. - 120180 : \$ 109.87							
2/6/2012	99036203	LET	SAN FRANCISCO CITY ATTORNEYS OF 1 DR. CARLTON B. GOODLETT PL. SAN FRANCISCO CA 94102 Caller: SF CITY ATTORNEY Signed: WOODS	CA ATTORNEY GENERALS OFFICE 1300 I STREET SACRAMENTO CA 94244 Pcs: 1 Weight: 1 Ref: FILE #100363; PIZZO BOL: C10926100125974	BASE SECUR/FU	20.75 3.53	24.28	*		
			Total Charges for Ref. - FILE #100363; PIZZO : \$ 24.28							

INVOICE PAYMENT DUE UPON RECEIPT



INVOICE

P.O. BOX 411291 , SAN FRANCISCO, CA 94141-1291
 Phone: (800)726-1100 FAX: (415) 206-7399

Invoice Number	Customer No.
78861	1929
Invoice Date	Total Due
02/10/2012	1,811.30
Current	Over 30 Days
631.13	0.00
Over 60 Days	Over 90 Days
0.00	1,180.17

Tax ID: 94-3066316

SAN FRANCISCO CITY ATTORNEY'S OFFIC
 1390 MARKET STREET 5TH FLOOR
 ATTN: ACCOUNTS PAYABLE
 SAN FRANCISCO , CA 94102

			Customer No.	Invoice No.	Period Ending	Amount Due	Page			
			1929	78861	02/10/2012	251.86	Pg 2 of 3			
DATE	JOB NO.	SVC	SERVICE DETAIL				CHARGES	TOTAL		
2/7/2012	99036215	PAC	SAN FRANCISCO CITY ATTORNEYS OF 1 DR. CARLTON B. GOODLETT PL. SAN FRANCISCO CA 94102 Caller: SF CITY ATTORNEY Signed: RD LAW OFFICE OF SUZANNE KLOTZ ESQ. 150 POST STREET SAN FRANCISCO CA 94108 Pcs: 1 Weight: 2 Ref: FILE #101116; WINEBERG BOL: C10926100126196 BASE SECUR/FU				28.10 4.78	32.88		
			Total Charges for Ref. - FILE #101116; WINEBERG : \$ 32.88							
			Total Invoice Amont: 251.86							
			Total Payment Due: 251.86						TOTAL	251.86

INVOICE PAYMENT DUE UPON RECEIPT



INVOICE

P.O. BOX 411291 , SAN FRANCISCO, CA 94141-1291
Phone: (800)726-1100 FAX: (415) 206-7399

Invoice Number	Customer No.
78861	1929
Invoice Date	Total Due
02/10/2012	1,811.30
Current	Over 30 Days
631.13	0.00
Over 60 Days	Over 90 Days
0.00	1,180.17

Tax ID: 94-3066316

SAN FRANCISCO CITY ATTORNEY'S OFFIC
1390 MARKET STREET 5TH FLOOR
ATTN: ACCOUNTS PAYABLE
SAN FRANCISCO , CA 94102

	Customer No.	Invoice No.	Period Ending	Amount Due	Page
	1929	78861	02/10/2012	251.86	Pg 3 of 3
BOL Reference	Description	Orders	Total Amt		
100363		1	24.28		
101107		1	36.27		
110454		1	24.28		
120180		2	109.87		
FILE #100363; PIZZO		1	24.28		
FILE #101116; WINEBERG		1	32.88		
		Totals:	7	251.86	

INVOICE PAYMENT DUE UPON RECEIPT

EXHIBIT B

TO

**DEFENDANTS CITY AND COUNTY OF SAN FRANCISCO, ET AL'S
BILL OF COSTS**

Behmke Reporting and Video Services, Inc.

Invoice

"Flawless execution. Down-to-earth professionalism."

160 Spear Street
 Suite 300
 San Francisco, CA 94105
 Phone: (415) 597-5600

Fax: (415) 597-5606

Invoice Date	Invoice #
Wednesday, February 29, 2012	36025AC

Sherri Sokeland Kaiser
 City & County of San Francisco
 1390 Market Street
 5th Floor
 San Francisco, CA 94102

Phone: (415) 554-4691 Fax:

Witness:	Therese Marie Pizzo	
Case:	Therese Marie Pizzo v. Newsom	
Venue:	U.S. District Court Northern District of CA	
Case #:	C09-4493 CW	
Date:	2/13/2012	
Start Time:	10:00 AM	
End Time:	3:28 PM	
Reporter:	Christine Jordan	
Claim #:		
File #:	19315	18328SC

Description	Quan	Total
Original Transcription	154	\$716.10
Digitized Exhibits	40	\$14.00
Exhibits	40	\$14.00
Exhibits Linked to Transcript	1	\$35.00
Delivery & Handling	1	\$25.00
Sub Total		\$804.10
Payments		\$0.00
Balance Due		\$804.10

Thank you for choosing Behmke Reporting and Video Services, Inc.

Fed. I.D. # 45-2048307

Service charge of 1 1/2 % per month (18% per annum) will be charged on balances due over 30 days.

Behmke Reporting and Video Services, Inc.

Invoice

"Flawless execution. Down-to-earth professionalism."

160 Spear Street
 Suite 300
 San Francisco, CA 94105
 Phone: (415) 597-5600

Fax: (415) 597-5606

Invoice Date	Invoice #
Thursday, April 05, 2012	36560AC

Christine Van Aken
 Office of the City Attorney
 1390 Market Street
 7th Floor
 San Francisco, CA 94107

Phone: (415) 554-3875 Fax:

Witness:	Captain Douglas Greg McEachern	
Case:	Therese Marie Pizzo v. Newsom	
Venue:	U.S. District Court Northern District of CA	
Case #:	C09-4493 CW	
Date:	3/12/2012	
Start Time:	10:00 AM	
End Time:	5:01 PM	
Reporter:	Christine Jordan	
Claim #:		
File #:	19516cc1	18500SC

Description	Quan	Total
Certified Transcript	218	\$599.50
Reporter's Certificate	1	\$5.00
Digitized Exhibits	764	\$382.00
DepoLaunch (Digitized bundle)	1	\$75.00
Delivery & Handling	1	\$46.50
Sub Total		\$1,108.00
Payments		\$0.00
Balance Due		\$1,108.00

Thank you for your business...

Fed. I.D. # 45-2048307

Service charge of 1 1/2 % per month (18% per annum) will be charged on balances due over 30 days.

Behmke Reporting and Video Services, Inc.

Invoice

"Flawless execution. Down-to-earth professionalism."

160 Spear Street
 Suite 300
 San Francisco, CA 94105
 Phone: (415) 597-5600

Fax: (415) 597-5606

Invoice Date	Invoice #
Friday, April 06, 2012	36591AC

Christine Van Aken
 Office of the City Attorney
 1390 Market Street
 7th Floor
 San Francisco, CA 94107

Phone: (415) 554-3875 Fax:

Witness:	Terence Durkan
Case:	Therese Marie Pizzo v. City and County of San Francisco, et al.
Venue:	U.S. District Court Northern District of CA
Case #:	C09-4493 CW
Date:	3/27/2012
Start Time:	1:22 PM
End Time:	2:09 PM
Reporter:	Christine Triska
Claim #:	
File #:	19621Bcc 19099AC

Description	Quan	Total
Certified Transcript	43	\$118.25
Reporter's Certificate	1	\$5.00
DepoLaunch (Digitized bundle)	1	\$75.00
Handling	1	\$46.50
Sub Total		\$244.75
Payments		\$0.00
Balance Due		\$244.75

Thank you for your business...

Fed. I.D. # 45-2048307

Service charge of 1 1/2 % per month (18% per annum) will be charged on balances due over 30 days.

Behmke Reporting and Video Services, Inc.**Invoice****"Flawless execution. Down-to-earth professionalism."**160 Spear Street
Suite 300
San Francisco, CA 94105

Phone: (415) 597-5600

Fax: (415) 597-5606

Invoice Date	Invoice #
Friday, April 06, 2012	36589AC

Christine Van Aken
Office of the City Attorney
1390 Market Street
7th Floor
San Francisco, CA 94107

Phone: (415) 554-3875 Fax:

Witness:	Katherine L. Gorwood	
Case:	Therese Marie Pizzo v. City and County of San Francisco, et al.	
Venue:	U.S. District Court Northern District of CA	
Case #:	C09-4493 CW	
Date:	3/27/2012	
Start Time:	10:00 AM	
End Time:	12:20 PM	
Reporter:	Christine Triska	
Claim #:		
File #:	19621Acc	18502SC

Description	Quan	Total
Certified Transcript	68	\$187.00
Reporter's Certificate	1	\$5.00
Digitized Exhibits	157	\$78.50
DepoLaunch (Digitized bundle)	1	\$75.00
Delivery & Handling	1	\$46.50
Sub Total		\$392.00
Payments		\$0.00
Balance Due		\$392.00

Thank you for your business...

Fed. I.D. # 45-2048307

Service charge of 1 1/2 % per month (18% per annum) will be charged on balances due over 30 days.

Behmke Reporting and Video Services, Inc.**Invoice****"Flawless execution. Down-to-earth professionalism."**160 Spear Street
Suite 300
San Francisco, CA 94105
Phone: (415) 597-5600

Fax: (415) 597-5606

Invoice Date	Invoice #
Friday, April 06, 2012	36593AC

Christine Van Aken
Office of the City Attorney
1390 Market Street
7th Floor
San Francisco, CA 94107

Phone: (415) 554-3875 Fax:

Witness:	Robert Menist
Case:	Therese Marie Pizzo v. City and County of San Francisco, et al.
Venue:	U.S. District Court Northern District of CA
Case #:	C09-4493 CW
Date:	3/27/2012
Start Time:	3:07 AM
End Time:	3:37 PM
Reporter:	Christine Triska
Claim #:	
File #:	19621Ccc 19100AC

Description	Quan	Total
Certified Transcript	30	\$82.50
Reporter's Certificate	1	\$5.00
DepoLaunch (Digitized bundle)	1	\$75.00
Delivery & Handling	1	\$46.50
Sub Total		\$209.00
Payments		\$0.00
Balance Due		\$209.00

Thank you for your business...

Fed. I.D. # 45-2048307

Service charge of 1 1/2 % per month (18% per annum) will be charged on balances due over 30 days.

Behmke Reporting and Video Services, Inc.**Invoice****"Flawless execution. Down-to-earth professionalism."**

160 Spear Street
 Suite 300
 San Francisco, CA 94105
 Phone: (415) 597-5600

Fax: (415) 597-5606

Invoice Date	Invoice #
Thursday, June 14, 2012	37381AC

Christine Van Aken
 Office of the City Attorney
 1390 Market Street
 7th Floor
 San Francisco, CA 94107

Phone: (415) 554-3875 Fax:

Witness:	David P. Orsay	
Case:	Therese Marie Pizzo v. City and County of San Francisco, et al.	
Venue:	U.S. District Court Northern District of CA	
Case #:	C09-4493 CW	
Date:	6/5/2012	
Start Time:	9:30 AM	
End Time:	2:40 PM	
Reporter:	Cynthia Dammann	
Claim #:		
File #:	20065	18878SC

Description	Quan	Total
Original Transcription - 7-Day Expedite	139	\$904.89
Digitized Exhibits	244	\$85.40
Exhibits - Color	29	\$29.00
Exhibits Linked to Transcript	1	\$35.00
Reporter Wait Time	1	\$50.00
Delivery & Handling	1	\$25.00
Sub Total		\$1,129.29
Payments		\$0.00
Balance Due		\$1,129.29

Thank you for choosing Behmke Reporting and Video Services, Inc.

Fed. I.D. # 45-2048307

We appreciate your business!

EXHIBIT C

TO

**DEFENDANTS CITY AND COUNTY OF SAN FRANCISCO, ET AL'S
BILL OF COSTS**

CITY AND COUNTY OF SAN FRANCISCO

OFFICE OF THE CITY ATTORNEY



DENNIS J. HERRERA
City Attorney

CHECK REQUEST

RUSH!!

CHECK NEEDED BY: Date: June 20, 2012 Time: [4:15p]

MAKE CHECK PAYABLE TO: David Paul Orsay
Address: 213 Andiron Arch
Chesapeake, VA 23323

Tax ID or SS#: to follow

IN THE AMOUNT OF: \$ 677.70

Plaintiff's Expert? Yes No

FOR: See attached. Deposition Witness Fees





CHARGE TO: Case Name: Pizzo v. CCSF
Court Number: C09-4493 CW
File Number: 100363
Department: SFPD

WHEN CHECK IS READY CALL: Name: Pamela Cheeseborough
Number: 415-554-4688

Dated: **Friday, June 15, 2012**

REQUESTED BY:

Christine Van Aken, Deputy City Attorney

Booking Status			
<p>Flight booking status: This reservation has been confirmed and the ticket numbers for this itinerary has been emailed. Thank you for booking with CheapOair.com</p>			
Customer Information			
Traveler:	David Paul Orsay	Email:	eaorsay@cox.net
Booking Number:	11360802	Booked On:	Mon, May 21, 2012
Phone: 916-844-9871			
Trip Summary			
<p>For any changes to the itinerary call us 24/7 Toll Free: 800-525-0400</p>			
Flight Summary			
<p>From: Norfolk, VA , US (ORF)</p>	<p>Depart: Wed, May 30, 2012 05:19 pm - 10:37 pm (1 Stop)</p>	<p>Airline Confirmation: US Airways : EBFET4</p>	
<p>To: Sacramento, CA , US (SMF)</p>	<p>Return: Thu, Jun 07, 2012 08:20 am - 08:22 pm (1 Stop)</p>		
Traveler Name	Ticket Number	Meal Preference	Special Request
Orsay, David (Adult)	0377100632580 E-Ticket	Any meal	—
<p>Disclaimer: All special requests, meal preferences, seat requests are not guaranteed. You must contact your airline to reconfirm that they have received this request and confirmed it.</p>			
Flight Booking Details			
<p>Booking Number: 11360802</p>			
<p>Departing Flight - Wednesday, May 30, 2012</p>			
 <p>US Airways Flight 3673 Canadair Regional Jet Airline confirmation: EBFET4 Operated by US AIRWAYS EXPRESS-AIR WISCONSIN</p>	<p>From Norfolk (ORF) 05:19pm -May 30, Wed</p>	<p>To Charlotte (CLT) 06:36pm -May 30, Wed</p>	<p>Nonstop Coach</p>
 <p>US Airways Flight 379 Airbus Industries A320 Jet Airline confirmation: EBFET4</p>	<p>From Charlotte (CLT) 08:20pm -May 30, Wed</p>	<p>To Sacramento (SMF) 10:37pm -May 30, Wed</p>	<p>Nonstop Coach</p>
<p>Flight Duration: 6hr 34min</p>	<p>Layover Time: 1hr 44min</p>	<p>Total Trip Time: 8hr 18min</p>	
<p> Search Hotel Rates</p>		<p> Search Car Rates</p>	
<p>Return Flight - Thursday, Jun 07, 2012</p>			
			<p>Nonstop Coach</p>



US Airways
Flight 376
 Airbus Industries A320 Jet
 Airline confirmation: EBFET4

From
Sacramento (SMF)
08:20am -Jun 07, Thu

To
Philadelphia (PHL)
04:28pm -Jun 07, Thu



US Airways
Flight 4064
 Canadair Regional Jet
 Airline confirmation: EBFET4

From
Philadelphia (PHL)
07:15pm -Jun 07, Thu

To
Norfolk (ORF)
08:22pm -Jun 07, Thu

Nonstop
Coach

Operated by US AIRWAYS EXPRESS-AIR WISCONSIN

Flight Duration: 6hr 15min **Layover Time:** 2hr 47min **Total Trip Time:** 9hr 02min

Baggage Fees : Most airlines now impose baggage fees. Please click the [Baggage and Carry On Fees](#) link for complete details

Please note: As Airlines have frequent schedule changes, please call the Airline 24 hours prior to scheduled departure to reconfirm your flight details.

Price Details (USD)

Flight Price Details

Traveler Type	Ticket Price	Tax & Fee Breakdown	Total
1 Adult/s	\$636.00	\$41.70	\$677.70
		Insurance Fee:	\$0.00
Charged on Credit Card - MasterCard - ****1418		Subtotal:	\$677.70
Total Cost:			\$677.70

Please Note:

All fares are quoted in USD.
 Your credit card may be billed in multiple charges totaling the above amount.

Terms & Conditions

Flight Booking Terms & Conditions

Notice

IMPORTANT NOTE: All Tickets will be automatically issued and are non-refundable, if you do not receive an email with ticket # information, please contact us to get the Ticket #s or call the Airline to receive ticket # information, IN NO CASE WILL TICKETS BE REFUNDABLE, even if not utilized.

NOTE: If it is a third party credit card, you may receive a phone call and email from our customer service department asking to verify this transaction before the tickets can be issued. A Third party credit card is when the Traveler is not the Card Holder.

Info

Thank you for choosing CheapOair.com, we will process your tickets and notify you with your ticket information. If it is an E-ticket, you will receive an email with Ticket #, if it is a Paper ticket we will mail the ticket by courier to the address provided. Our office is open 24 hours a day, 7 days a week. If you need assistance, call us at 800-525-0400 (if you are calling from outside the United States, please call 1-800-525-0400 or 212-478-0335) or contact Customer Care at Feedback@cheapoair.com. Online queries will be responded to in the order in which they are received.

Advice to Travelers