IMPORTANT NOTICE

CALIFORNIA DEPARTMENT OF JUSTICE NOTIFICATION AND INSTRUCTIONS FOR CLEARING WEB BROWSER "COOKIES AND CACHE" ON JULY 1, 2019.

In order to ensure that all Dealer Record of Sale (DROS) Entry System (DES) users have access to the new ammunition functions within the DES, users will be required to clear their web browser cookies and cache on **July 1, 2019**, before initiating any firearm or ammunition transactions.

Clearing the cookies and cache will allow the web browser to update and display the new functions and layout of the DES.

First, identify the web browser that you are using from the list below, and follow the instructions to clear your browser's cookies and cache on July 1, 2019.

Firefox

- Launch *Firefox*
- Select History
- Select Clear Recent History

<u>File Edit View</u> H	istory sookmarks Tools Help	
🛞 State of Ci	Show All History Ctrl+Shift+H	× +
	Clear Recent History	
Search e	Restore Previous Session	
	Recently Closed Tabs	
	Recently Closed Windows	

• Once the dialog box opens, select the **Cookies** and **Cache** noted below, and then select **OK** to complete the process.

Clear Recent History
Time range to clear: Everything
All selected items will be cleared. This action cannot be undone.
Details
Browsing & Download History
Form & Search History
Cache
Active Logins
Offline Website Data
Site Preferences
OK Cancel

Google Chrome

- Launch Google Chrome
- Click the Chrome icon on the upper right-hand side of the browser toolbar



• Click Settings



• Select Show advanced settings... from the bottom of the menu

Show advanced settings...

• Select Content settings... under Privacy

Default browser

Make Google Chrome the default browser

Google Chrome is not currently your default browser.

Privacy	
Content settings	Clear browsing data

Google Chrome may use web services to improve your browsing experience. You may services. Learn more

Use a web service to help resolve navigation errors

• Select All cookies and site data... under Cookies

Content settings
Cookies
 Allow local data to be set (recommended)
Keep local data only until you quit your browser
Block sites from setting any data
Block third-party cookies and site data
Manage exceptions All cookies and site data
Images
Show all images (recommended)
Do not show any images
Manage exceptions
JavaScript
 Allow all sites to run JavaScript (recommended)
Do not allow any site to run JavaScript
Manage exceptions
Handlers

• Select **Remove all** to complete the process.

ookies and site data		k	
Site	Locally stored data	Remove all	Search cookies
google.com	2 cookies, Channel ID		
www.google.com	Database storage, Local storage, Application cache		370 KB
gstatic.com	Channel ID		

Internet Explorer

- Launch Internet Explorer
- Click the Settings icon on the upper right-hand side of the browser toolbar



• Select Tools, then select Internet options

Too	ls Help	
	Delete browsing history	Ctrl+Shift+Del
7	InPrivate Browsing	Ctrl+Shift+P
	Turn on Tracking Protection	etter onneer
	ActiveX Filtering	
	Fix connection problems	
	Reopen last browsing session	
	Add site to Apps	
	View developede	011
	view downloads	Ctri+J
	Pop-up Blocker	,
	Manage media lisenses	,
	Manage media licenses	
	Manage add-ons	
	Compatibility View settings	
	Subscribe to this feed	
	Feed discovery	>
	Performance dashboard	Ctrl+Shift+U
	F12 Developer Tools	
	Send to OneNote	
	OneNote Linked Notes	
	Report website problems	
	Internet options	

• Under the *General* tab, in *Browsing history*, check the box to **Delete browsing history** on exit, and then select **Delete...**

Home page To create home page tabs, type each address on its own line http://mydoj.caldoj.net/ Use current Use default Use new tab Startup Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Browsing history Delete temporary files, history, cookies, saved passwords, and we form information. Delete Settings	General	Cognitie	Deixener	Contort	Connections	Dreeran	Advanced			
Home page To create home page tabs, type each address on its own line http://mydoj.caldoj.net/ Use current Use default Use rew tab Start with tabs from the last session Image Start with home page Tabs Change how webpages are displayed in tabs. Tabs Delete temporary files, history, cookies, saved passwords, and web form information. Image Delete browsing history on exit Delete Settings		security	Privacy	Content	Connections	Programs	Advanced			
To create home page tabs, type each address on its own lin http://mydoj.caldoj.net/ Use current Use default Use new tab Startup Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete Settings	Home page									
http://mydoj.caldoj.net/ Use current Use default Use current Use default Startup Start with tabs from the last session Image: Start with home page Start with home page Tabs Tabs Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Image: Delete browsing history on exit Delete Delete temporary files, history on exit Delete	To create home page tabs, type each address on its own line.									
Use current Use default Use new tab Startup Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and we form information. Delete browsing history on exit Delete Settings	http://mydoj.caldoj.net/									
Use current Use default Use new tab Startup Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and we form information. Delete browsing history on exit Delete Settings	-									
Use current Use default Use new tab Startup Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and we form information. Delete browsing history on exit Delete Settings										
Startup Start with tabs from the last session Image: Start with home page Tabs Change how webpages are displayed in tabs. Tabs Delete temporary files, history, cookies, saved passwords, and web form information. Image: Delete browsing history on exit Delete Settings			Use cu	rrent	Use default	Use n	ew tab			
 Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Image: Delete browsing history on exit Delete Settings 	Startup Start with tabs from the last session Start with home page									
 Start with home page Tabs Change how webpages are displayed in tabs. Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete browsing history on exit Delete Settings 										
Tabs										
Change how webpages are displayed in tabs. Tabs Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete browsing history on exit Delete Settings	Tabs									
Browsing history Delete temporary files, history, cookies, saved passwords, and wes form information. Delete browsing history on exit Delete Settings	Change how webpages are displayed in tabs. Tabs									
Delete temporary files, history, cookies, saved passwords, and was form information. Delete browsing history on exit Delete Delete Settings	Browsing history									
form information.	Delete temporary files, history, cookies, saved passwords, and web									
Delete browsing history on exit Delete Settings	form information.									
Delete Settings		Delete browsing history on exit								
		Delete Settings								
Appearance	IN D									
	Appear	ance —								
Colors Languages Fonts Accessibility	Appear	ance —								
Some <u>settings</u> are managed by your system administrator.	Appear	olors	Lang	juages	Fonts	Acces	ssibility			
	Appear	olors	Lang	naged by	Fonts	Acces	ssibility			

• In the following dialogue box, check the boxes for **Cookies and website data** and **History**, then select **Delete**

Delete Browsing History							
Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.							
Temporary Internet files and website files Copies of webpages, images, and media that are saved for faster viewing.							
Cookies and website data Files or databases stored on your computer by websites to save preferences or improve website performance.							
History List of websites you have visited.							
Download History List of files you have downloaded.							
Form data Saved information that you have typed into forms.							
Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.							
Tracking Protection, ActiveX Filtering and Do Not Track A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests.							
About deleting browsing histor Delete Cancel							

• Once the *Delete Browsing History* window has closed, select **OK** at the bottom of the *Internet Options* window to complete the process.

Internet Options							
General	Security	Privacy	Content	Connections	Programs	Advanced	
Home page To create home page tabs, type each address on its own line. http://mydoj.caldoj.net/							
Use current Use default Use new tab Startup Start with tabs from the last session Start with home page							
TabsChange how webpages are displayed in tabsTabs							
Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete browsing history on exit							
Delete Settings Appearance							
OK Cancel Apply							

Note: For all web browsers, the keyboard shortcut Ctrl + Shift + Delete will bring up a window that will allow you to manage your browser's history. This may allow you to bypass some of the previously mentioned steps, depending on the browser that you are using.

Should you have any questions, please contact the Bureau of Firearms, Customer Support Center at (855) 365-3767 or via e-mail at bofdes@doj.ca.gov.