

## **EXHIBIT AX**

**To:** Phillips, Wilson[WPhillips@nrahq.org]  
**From:** Hayes, Tony  
**Sent:** 2017-08-21T21:33:33Z  
**Importance:** Normal  
**Subject:** FW: HTSolutions - Scout  
**Received:** 2017-08-21T21:33:34Z  
[2017 HTSolutions NRA SOW 01 v3.doc](#)

Woody,

Here's the support quote from HTSolutions. Much more pricier than I was hoping for continuing support. We're still due an SOW for new development.

Let's discuss.

Tony...

**From:** Grace Ruppel [mailto:grupple@firstprestonht.com]  
**Sent:** Friday, August 18, 2017 3:40 PM  
**To:** Hayes, Tony <THayes@nrahq.org>  
**Cc:** Lisa Barrentine <lbarrentine@firstprestonht.com>  
**Subject:** FW: HTSolutions - Scout

Tony,  
Attached is the draft SOW for HT Solutions to continue to provide your team with Scout technical support. Please let me know if you have any questions.

Thanks and have a good weekend!



**Grace Ruppel**  
Senior Vice President

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**From:** Grace Ruppel  
**Sent:** Monday, July 24, 2017 3:51 PM  
**To:** 'Hayes, Tony'  
**Subject:** RE: HTSolutions - Scout

Tony,  
Great to hear from you.

Attached is the MSA for your review, we will now prepare 2 SOWs, one for technical support and the other for the development items you referenced below.

In preparing the MSA, we reformatted our original contract which combined the general terms and conditions with the work to be delivered. Please let me know if you have any questions,

Thanks,



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**From:** Hayes, Tony [<mailto:THayes@nrahq.org>]  
**Sent:** Monday, July 24, 2017 2:14 PM  
**To:** Grace Ruppel  
**Subject:** HTSolutions - Scout

Hi Grace,

I hope you had a good weekend. Below is the list of updates that Peter would like to see included in the system. When you get a chance, please provide a SOW for review. Also, can you put together a proposal for support and maintenance?

Thanks,  
Tony...

**From:** Churchbourne, Peter  
**Sent:** Tuesday, June 27, 2017 3:06 PM  
**To:** Purtell, James <[JPurtell@nrahq.org](mailto:JPurtell@nrahq.org)>  
**Cc:** Hayes, Tony <[THayes@nrahq.org](mailto:THayes@nrahq.org)>  
**Subject:** RE: NT Solutions - Scout

Hello Jim and Tony,

Here is the list my team has put together for changes to our SCOUT program:

In Admin for outfitters, the system has an “add species” button but it really has no function. I am required to create a new profile for the outfitter for each species he offers. .

Ability to change (add/delete) verbiage on the reservation agreement (contract)

Ability to change tasks that are automatically set when a contract is sent (due date, assigned to, add, delete)

Ability to delete tasks (but by user only)